

Facilities Management Market Report & Insights

Facility Types

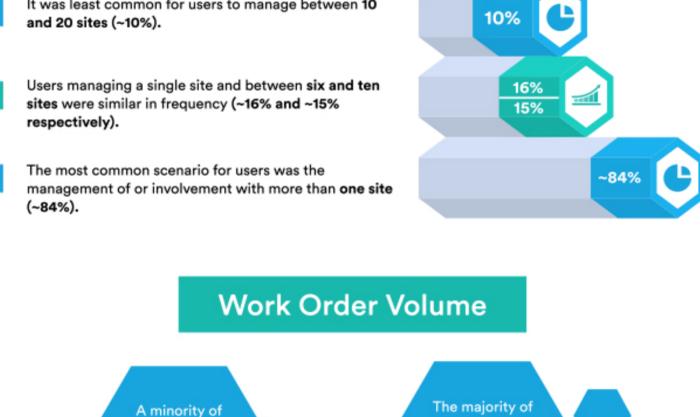
On average, users selected at least two facility types.



Facility Relationships



Site Volume

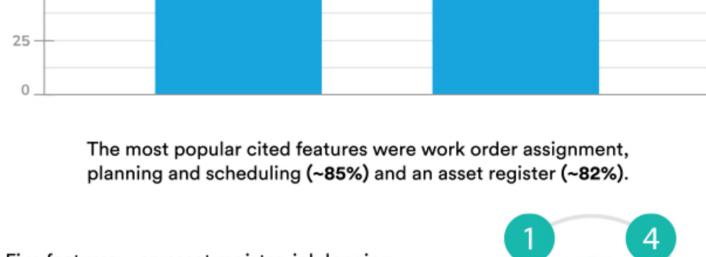


Work Order Volume



Desired Features

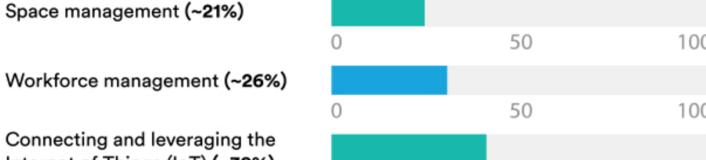
Users required, on average, at least five CAFM features.



Five features—an asset register, job logging, work order assignment, planning and scheduling, work order instructions, checklists and approvals, and health and safety compliance—were selected by over 70% of users.



The least popular features were



System Users

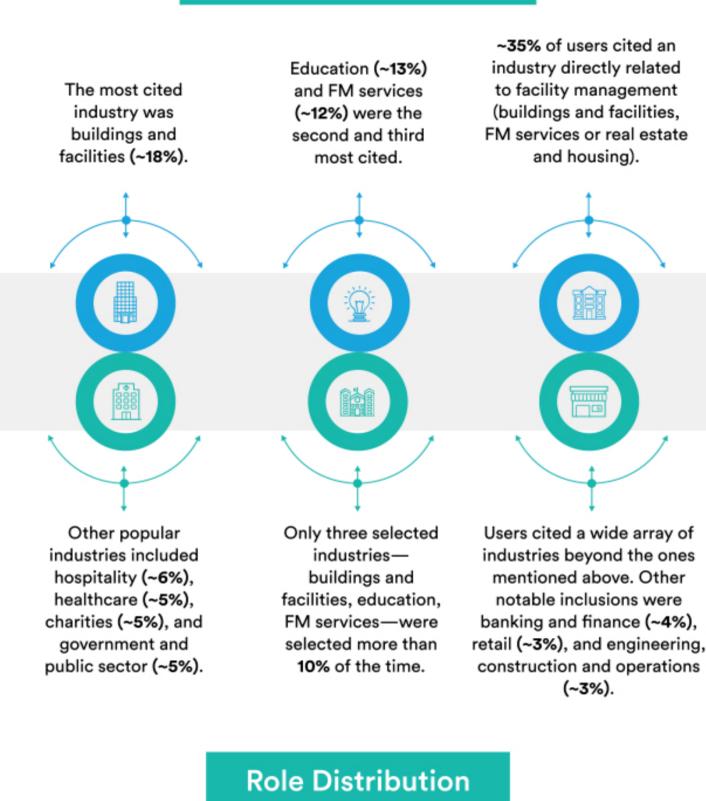
- On average, users indicated that at least one stakeholder group would be using the CAFM system.
- The majority (~47%) required access for all user groups—normal users, administrative users, technicians and back-office teams.
- The most popular user type cited was administrative users (~36%).
- Non-admin/normal users and back-office team members were selected in near-equal proportions (~27% and ~28% respectively).
- The least popular requested user type was field technicians (~18%).

Implementation Timescale

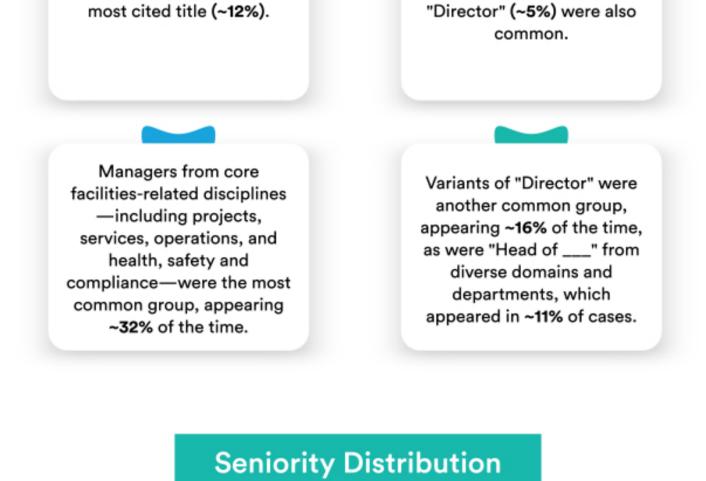
- ~35% of users were looking for a solution that could be implemented in one to three months.
- ~18% of users were seeking to implement a solution in three to six months, and ~12% were looking to implement a solution in six to twelve months.
- The majority of users, however ~35%, were uncertain of their implementation timescale or were just researching.
- Overall, ~70% of users either wanted to implement a solution in one to three months or were unclear about their implementation timescale.

CAFM User Industries and Roles

Industry Distribution



Role Distribution



Seniority Distribution

